



Missoula county

Clerk & Treasurer Newsletter

Winter 2022

CLERK & TREASURER'S OFFICE INTRODUCES ENHANCED QUEUE SYSTEM

Missoula County residents who need to title a vehicle, renew their vehicle registration or pay property taxes have more direct control over their schedule thanks to an enhanced virtual queue system the Clerk and Treasurer's Office recently launched. The public can join the line for these and other services from home, work or any other location.

Members of the public can join the queue from home, work or elsewhere by texting "Missoula Clerk" to 406-285-7490 or visiting the "Come See Us!" page at <http://missoulaclerk.us>. The queue opens each weekday at 7:30 a.m. and closes shortly before 5 p.m.

Once in the queue, the system allows users to control their schedule by texting updates about service times so people can plan to be at the courthouse at the designated time. Users also have the option to move themselves in the queue if they need more time to commute to the courthouse, or they can leave the queue at any point.

"We are extremely excited to offer these additional options for Missoulians to control their experience with our office," Clerk and Recorder and Treasurer Tyler Gernant said. "We work really hard to make our office friendly and accessible. Your time should be your time, and these upgrades will help give that back to you."

YEAR IN REVIEW

2021

It's been a busy year for Missoula County! The last two years have seen a big shift to electronic transactions meaning customers and the County save time and money.

2021 saw **37,043** vehicles registered online, an increase of **72%** over 2019.

E-recordings have also increased. In 2021, **71%** of all recordings were submitted electronically compared to **38%** in 2019 and **50%** in 2020.

Vehicle Titles Transferred: **35,605**

Vehicles Registrations Renewed: **67,828**

Documents Recorded: **33,389**

Deeds Recorded: **5,826**

Plats, Surveys, Condos, & Townhomes Filed: **135**

Deeds Mapped for "Map Missoula": **125,000**

New faces in the Clerk & Treasurer's Office

Webster An—Vital Records Technician

Webster An (he/him) has roots in the Midwest, having lived in Ann Arbor, Michigan and St. Paul, Minnesota. He earned a B.A. in Geography and Data Science from Macalester College in the spring of 2020, before moving to Missoula that summer. He is passionate about environmental & social justice and working for a more equitable world. As the Vital Records Technician for Missoula County, Webster enjoys the opportunity to provide individuals (the public) with documents that become a resource. In his free time, Webster is an avid birder, chess player, soccer coach, and loves to muse about ideas for maps.



Daphne Boatwright—Treasurer Clerk

My name is Daphne Boatwright, I moved to Missoula, Montana in 2017 to pursue a degree in Environmental Studies at the University and graduated in 2019. In my spare time I enjoy being outdoors and hiking around with my dog. Since 2019, I've worked in law offices and health clinics but I always knew that I wanted to be in the public sector, specifically with Missoula County, because I love being able to help the community in any/everyway possible. I'm so happy to be here!

Ted Boushie—Treasurer Clerk

My name is Ted and I am from Hays, MT. I am a former Police Officer and a graduate from the Federal Law Enforcement Academy in Artesia, NM. I have been in Missoula for about 13.5 years and after I got over the grayness of the winter, I learned to appreciate it. My spouse also works for the county but in the accounting department across the street, which makes it nice to meet for lunch. I applied for this Missoula County Treasurer position but wasn't confident that I had the qualifications so I didn't get my hopes up. When I received the call for an interview and was later offered the position I was very nervous and excited. So far, I have enjoyed the challenge and opportunity that was given to me. I also really like having weekends and holidays off!



New faces in the Clerk & Treasurer's Office



Stacey Craig—Treasurer Clerk

Hi, I am Stacey Craig recently moved back to Missoula from Colstrip, MT (120 miles southeast of Billings). My husband got a job in Missoula and I came along! I am Bobcat fan but will cheer for the Grizzlies if not playing the Bobcats. We have three kids in college so we are empty nesters. Prior to working at the Treasurer's Office, I was an assistant librarian at the Bicentennial Library in Colstrip. It was a super job with great people. I enjoy working with people and hope I can provide great customer service to the residents of Missoula County! My co workers here have been so helpful and welcoming!! So glad to be here in Missoula!

Cheryl Lyons—Treasurer Clerk

Hi, I am Cheryl and I came to the Treasurer's Office after a brief retirement from retail. My new position as a Treasurer Clerk has been a challenge, but everyone has been so helpful and nice. I am so glad to be here!



Amy Oxford—Treasurer Clerk

I came to the Treasurer's office as a step into public service and into my career path. Ultimately, I hope to earn my Master of Library and Information Science and continue in public service as a librarian. This position is my entry into local government and community-focused work.



Missoula County is hiring
TREASURER CLERKS
MISSOULA.CO/JOBS

- If you need to:
- title or register a vehicle
 - renew a registration
 - receive a temporary permit
 - pay your taxes
 - obtain a birth or death certificate
 - find property records

**The Clerk and
Treasurer's Office**
works with your
schedule and is only
one text away!

